# **Bolormaa Altangerel**

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# **EDUCATION**

#### Seattle University, Albers School of Business and Economics

Master of Business Administration

- Dean's Honor List; SU Graduate Scholarship recipient; 3.6/4.0 GPA
- Cohort member of Possible, a tech acceleration program

### National University of Mongolia

Bachelor of Social and Cultural Anthropology

#### WORK EXPERIENCE

#### **Online Boutique**

#### Founder

- Designed and implemented Shopify online store in 3 weeks.
- Developed and launched marketing campaigns on Google Ads and TikTok Shop, resulting in a 15% increase in brand visibility and engagement.
- Forged key partnerships with 6 wholesale vendors.
- Collaborated with 2 TikTok influencers, reaching a combined audience of 160'000 users.

## Bayan Alag Nuur LLC

Import Manager

- Developed a long-term relationship with 9 international and 12 local suppliers, expanding the inventory and increasing the sales by \$68'000.
- Implemented a centralized online database for supplier and vendor management, reducing information retrieval time by 33% and improving data accuracy based on internal surveys.
- Maintained on-time delivery rate and reduced damage claims by 5% through effective communication and collaboration with clients and suppliers regarding logistical aspects.
- Leveraged market research to identify 3 new trending product lines, contributing to an 11% increase in annual sales revenue.

#### Bayan Alag Nuur LLC

Wholesale Assistant Manager

- Implemented a cloud-based tracking system for vendor and supplier coordination, reducing 20 minutes in average order processing time.
- Created a customer database through monthly surveys to analyze the market demand and purchase behavior, expanding the inventory and increasing the sales by 8%.
- Conducted weekly meetings with 19 internal and external team members, addressing operational issues and implementing effective solutions.
- Maintained accurate inventory records and reported to the general manager every month.

# **CERTIFICATIONS, SKILLS & INTERESTS**

- Certifications: Microsoft Excel Associate (Office 2019); Build Your Own Chatbot (IBM)
- Skills: Logistics; E-commerce development; Conduct research; Pivot Table; Chatbot development; MS Office programs
- Interests: coupons; road trips; chatbot designing; fasting; reddit; The Office; Breaking Bad

August 2024 Seattle, WA

June 2017 Ulaanbaatar, Mongolia

Dec 2023 – Present

Seattle, WA

#### May 2018 - May 2021

Ulaanbaatar, Mongolia

Dec 2017 — May 2018

Ulaanbaatar, Mongolia